

## OUR MISSION

Veterans are our priority. Our Mission is to end Veteran homelessness; to connect Veterans to local, regional, and national communities. As together we provide stability, support and interventions so that Veterans are empowered to attain housing and independence.

# THE JOURNEY HOME

Ending Veteran Homelessness

## VETERAN OUTREACH TEAM (VOT) Service Standard

#### **Empathy and Compassion**

The impact of The Journey Home's VOT program is observed in our ability to 1) make decisions without guessing; 2) to respond to what can be predicted versus what is to be assumed, and 3) to employ empathy and compassion when supporting homeless or at-risk Veterans, or community partners who struggle to know how to help.

#### **Community Partnerships**

TJH programmatically relies on community partners to find and to support Veterans in crisis. The stability of a Veteran is dependent upon their relationship with their community; with their neighbors, and with where they shop, eat out, go to church, and attend appointments.

#### **Veteran Support**

The VOT facilitates strategies and interventions that empower Veterans to be active and to directly access their care. Trained and credentialed staff work with each Veteran to establish an individualized Options and Rescue (0&R) plan. A Veteran's 0&R is meant to the Veteran's capacity to respond with their community's capacity to give support.

#### **Veteran Transportation**

A Veteran's physical activity and access to care is connected directly to and associated with factors of isolation. Whether it be with an independent provider or a VA Medical Center, the VOT's transportation team either assists in transporting Veterans, or our VOT staff and volunteers follow up and stay connected as we link them to community transportation resources.



# THEY NEED YOUR HELP!

Veteran outreach. If you're concerned about an individual, contact our Veteran Outreach Team:

> (765) 595-8297 info@journeyhomevets.org journeyhomevets.org

> > f

325 S. Oak St., Suite 101 Winchester, IN 47394





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"They served us... now it's time for us to serve them."

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